

In the case that you are having trouble logging into the Owl, please follow the instructions to clear your specific browser's autofill.

Google Chrome

Turning Off Autofill in Chrome

- 1. Click the Chrome menu icon. (Three dots at top right of screen.)
- 2. Click on Settings.
- 3. In the "Autofill" section, expand the area for which you wish to disable Autofill.
- 4. Toggle the setting OFF if it is on. The system will automatically save your settings.

Clearing Autofill Data in Chrome

- 1. Click the Chrome menu icon. (Three dots at top right of screen.)
- 2. Click on History, then click on History again in the menu that appears.
- Select Clear browsing data. (Alternatively, you can press CTRL+SHIFT+DEL on your keyboard to bypass steps 1-3.)
- 4. At the top, choose "the beginning of time" option to clear all saved data.
- 5. Make sure that the "Clear saved Autofill form data" option is checked.
- 6. Click Clear browsing data.

Note: This action may take some time to complete, depending on how often you clear your browsing history.

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Firefox

Turning Off Autofill in Firefox

- 1. Click on the Firefox menu icon. (Three lines at top right of screen.)
- 2. Click on Options.
- 3. Choose "Privacy & Security."
- 4. In the "Forms & Autofill" section uncheck "Autofill Addresses." The system will automatically save your settings.

Clearing Autofill Data in Firefox

- 1. Click on the Firefox menu icon. (Three lines at top right of screen.)
- 2. Click on "Privacy and Security."
- 3. In the "History" section, click on the "Clear History" button.

 (Alternatively, you can press CTRL+SHIFT+DEL on your keyboard to bypass steps 1-3.)
- 4. In the "Time Range to Clear" dropdown menu, choose "Everything."
- 5. Make sure "Form & Search History" is checked.
- 6. Click Clear Now.

Note: This action may take some time to complete, depending on how often you clear your browsing history.

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Internet Explorer

Turning Off Autofill in Internet Explorer

- 1. Click on the Tools menu icon. (Gear at top right of screen.)
- 2. Click on Internet Options.
- 3. Select the Content tab.
- 4. In the AutoComplete section click on Settings.
- 5. Uncheck Forms and Usernames and Passwords on Forms.
- 6. Click OK in the AutoComplete Settings Window.
- 7. Click OK in the Internet Options Window.

Clearing Autofill Data in Internet Explorer

- 1. Click on the Tools menu icon. (Gear at top right of screen.)
- 2. Click on Internet Options.
- Select the Content tab.
- 4. In the AutoComplete section click on Settings.
- 5. At the bottom of the AutoComplete Settings window, click Delete AutoComplete History.
- 6. Check Form Data and Passwords.
- 7. Click Delete.
- 8. Click OK in the AutoComplete Settings Window.
- 9. Click OK in the Internet Options Window.

Note: This action may take some time to complete, depending on how often you clear your browsing history.



Safari

Turning Off Autofill in Safari

- 1. Click on the Safari menu. (The word Safari at the top of the screen.)
- 2. Click on Preferences.
- 3. Choose AutoFill
- 4. Uncheck "Using info from my Contacts Card/Address Book Card" and "Other Forms"
- 5. Click Done.

Clearing Autofill Data in Safari

- 1. Click on the Safari menu. (The word Safari at the top of the screen.)
- 2. Click on Preferences.
- 3. Choose AutoFill
- 4. Next to "Usernames and Passwords" click Edit.
- 5. Click Remove All or find any information stored for iClassPro.com and remove it specifically.
- 6. Click Done.

Note: This action may take some time to complete, depending on how often you clear your browsing history.