This article instructs you on how to clear browser cache and cookies for specific internet browsers. This information is subject to change from the time of this writing and your experience may differ somewhat from what is explicitly written depending on computer platform, operating system, and browser version.

How Cache & Cookies Work

Cookies are files created by sites you visit. They make your online experience easier by saving browsing data.

The **cache** remembers parts of pages to help them open faster during your next visit.

What Happens After You Clear This Information

After you clear cache and cookies:

- Some settings on sites gets deleted. For example, if you were signed into a site, you'll need to sign in again.
- Some sites may seem slower to load because some content needs to load again.

Microsoft Edge

1. Go to the **3-dot menu** and select **Settings** (or may say **Settings and more**) > **Privacy & Security** (or may say **Privacy and services**).
2. In the fly-out menu, click the button under **Clear Browsing Data** that reads **Choose what to clear**.
3. If asked for a **time range**, choose a time range which encompasses when you've used the Owl.
4. To clear the cookies, select the **Cookies and saved website data** checkbox.
5. To clear the cache, select the **Cached data and files** check box.
6. Click **Clear**.

Internet Explorer

1. To get to the **Delete Browsing History** dialog:
2. If you are using Internet Explorer 8, go to the **Tools** menu and click **Delete Browsing History**.
3. If you are using Internet Explorer 9 or 10, click the **Tools** icon (looks like a gear), then click **Safety**, then click **Delete Browsing History**.
4. To clear the cache, select the **Cached images Temporary Internet Files** check box.
5. To clear the cookies, select the **Cookies** check box.
6. Click **Delete**.

Chrome

1. Go to the 3-dot menu and select **More tools > Clear browsing data**.
2. At the top, choose a time range.
3. Check the boxes next to **Cookies and other site data** and **Cached images and files**.
4. Click **Clear** data.

Firefox

1. Go to the 3-line menu and select **Preferences**.
2. Select the **Privacy & Security** panel
3. In the **Cookies and Site Data** section, click **Clear Data…**
4. Check the boxes next to **Cookies and Site Data** and **Cached Web Content**.
5. Click on **Clear**.

Safari

1. In the **History** menu, click **Clear History**. If presented with a pop-up window, pick a timeframe for how far back you want to go. This also removes your cookies and cached data.
2. If you'd prefer to keep your history and remove cookies and cached data separately, go to **Preferences > Privacy** where you can delete cookies, and then go to the **Develop** menu and pick **Empty Caches**. Note: If you don't have a Develop menu in Safari, you can enable it by going to **Preferences** > **Advanced** and check **Show Develop Menu in Menu Bar** at bottom.

Safari on iOS

1. On the iOS Home Screen, tap **Settings**.
2. Scroll down and tap **Safari**.
3. Scroll down and select **Clear History and Website Data**.
4. Select **Clear History and Data**.